



---

## **Rwanda Stock Exchange (RSE) Privacy Policy**

**Effective Date:** November 2, 2025

**Last Updated:** November 2, 2025

The Rwanda Stock Exchange (“RSE”, “we”, “us”, or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit our website ([www.rse.rw](http://www.rse.rw)) or engage with our online services.

---

### **1. Information We Collect**

We may collect and process the following types of information:

#### **a. Personal Information**

Information you provide directly, such as:

- Name, email address, phone number, and organization.
- Account registration details (if applicable).
- Any other information you voluntarily provide through contact forms, subscriptions, or inquiries.

#### **b. Technical Information**

Automatically collected data when you visit our website, including:

- IP address, browser type, and version.
- Device information and operating system.
- Pages visited, time spent, and browsing behavior through cookies and analytics tools.

#### **c. Financial or Transactional Information**

If you engage in transactions related to securities trading, we may collect limited financial or identity-related information in accordance with applicable laws and regulations.

---



## 2. How We Use Your Information

RSE uses your information for the following purposes:

- To provide and manage access to our website and services.
  - To respond to inquiries, requests, or feedback.
  - To send updates, newsletters, and market information (if you have opted in).
  - To maintain compliance with legal, regulatory, and operational obligations.
  - To improve our website functionality, security, and user experience.
  - To analyze website usage and monitor performance.
- 

## 3. Sharing and Disclosure of Information

We may share your information only when necessary, including:

- With **regulatory authorities**, such as the Capital Market Authority (CMA), for compliance purposes.
- With a **stockbroker** of your choice, especially when you're opening an account via our "Start Invest" action button KYC form.
- With **service providers** who assist us in website hosting, analytics, or communication (under strict confidentiality agreements).
- Where required by **law or court order**.
- With your **consent** for specific services or collaborations.

We do **not sell**, rent, or lease personal information to third parties.

---

## 4. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to:

- Enhance website performance.
- Personalize your browsing experience.
- Gather analytical data to improve functionality.

You can manage or disable cookies through your browser settings, but some features of the website may not function properly without them.



---

## 5. Data Retention

We retain your personal data only for as long as necessary to:

- Fulfill the purposes outlined in this Privacy Policy,
- Comply with legal and regulatory obligations,
- Resolve disputes, and
- Enforce our agreements.

---

## 6. Data Security

We implement appropriate administrative, technical, and physical measures to protect your information from unauthorized access, disclosure, alteration, or destruction. While we strive to protect your data, no method of transmission over the internet is entirely secure, and we cannot guarantee absolute security.

---

## 7. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of your data.
- Withdraw consent to data processing (where applicable).
- Object to or restrict processing of your data.
- Lodge a complaint with the relevant data protection authority.

To exercise any of these rights, please contact us at:

 [info@rse.rw](mailto:info@rse.rw)

---

## 8. Links to Other Websites

Our website may contain links to third-party websites. RSE is not responsible for the privacy practices or content of such external sites. We encourage users to review the privacy policies of any third-party websites they visit.



---

## 9. Children’s Privacy

Our website and services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If we discover that we have inadvertently collected such data, we will promptly delete it.

---

## 10. Updates to This Policy

RSE may update this Privacy Policy periodically to reflect changes in our practices, technology, or legal requirements. The updated version will be posted on this page with a revised “Last Updated” date.

---

## 11. Contact Us

If you have any questions, concerns, or complaints regarding this Privacy Policy or our data handling practices, please contact us at:

**Rwanda Stock Exchange (RSE)**

 [info@rse.rw](mailto:info@rse.rw)

 [www.rse.rw](http://www.rse.rw)